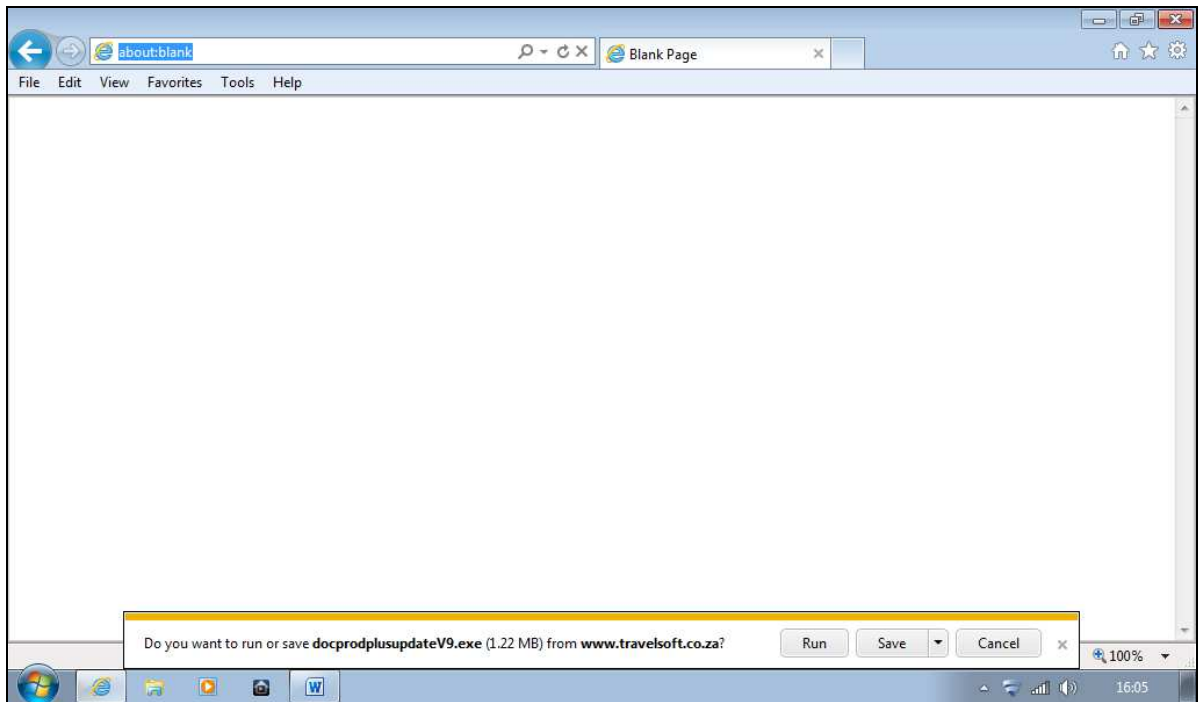# Travelsoft Technology

Document Producer Plus

Download & Installation Procedure
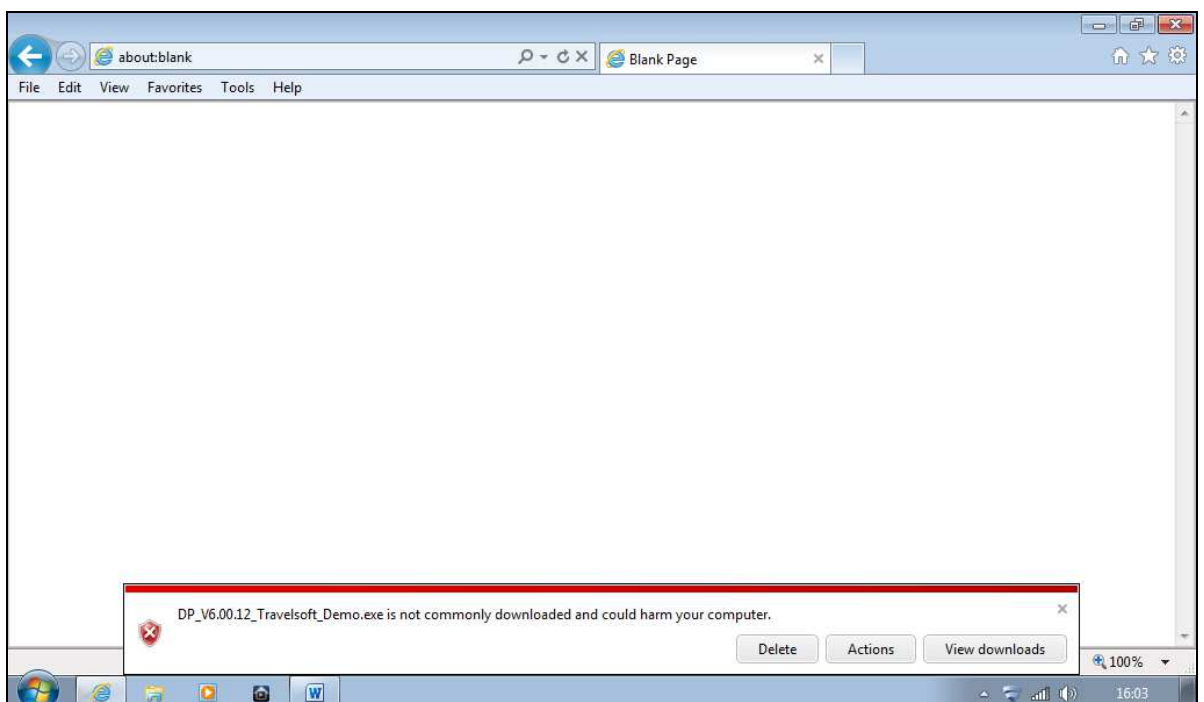
Windows 7/8

June 2015

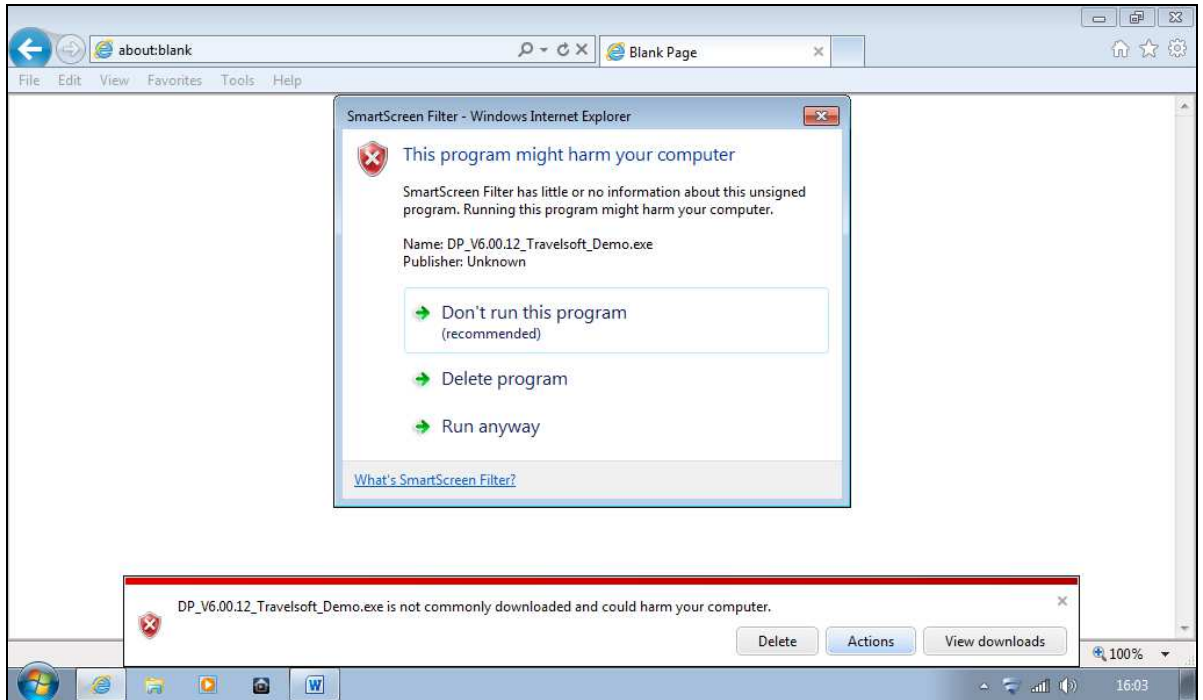# 1. Download & Installation Procedure – Windows 7/8

- **Make sure Galileo Desktop is Closed before doing the installation.**

- Click on the link specified in your email to begin the software download.
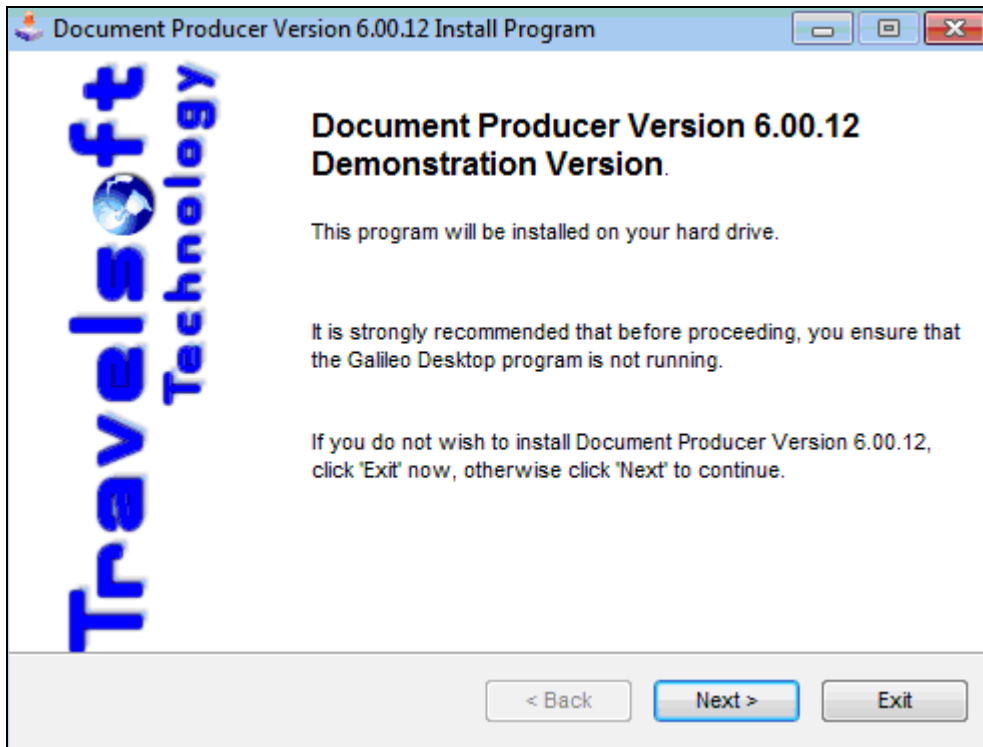
- A prompt will be displayed in your browser.

- Select the **Run** Option.

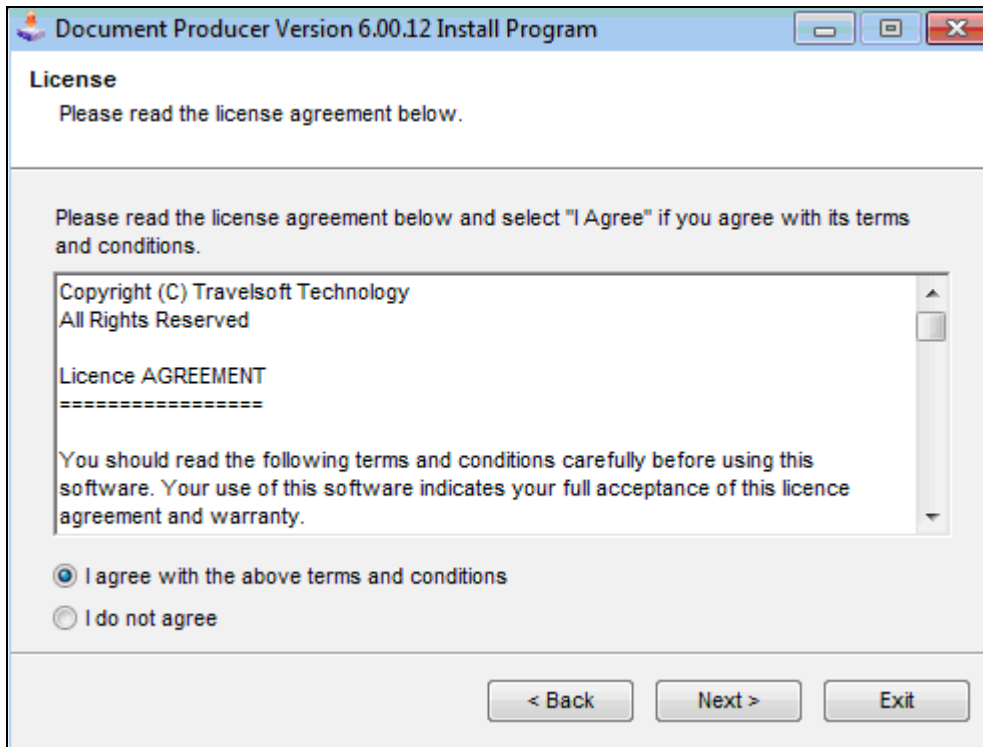- A security warning will be displayed.
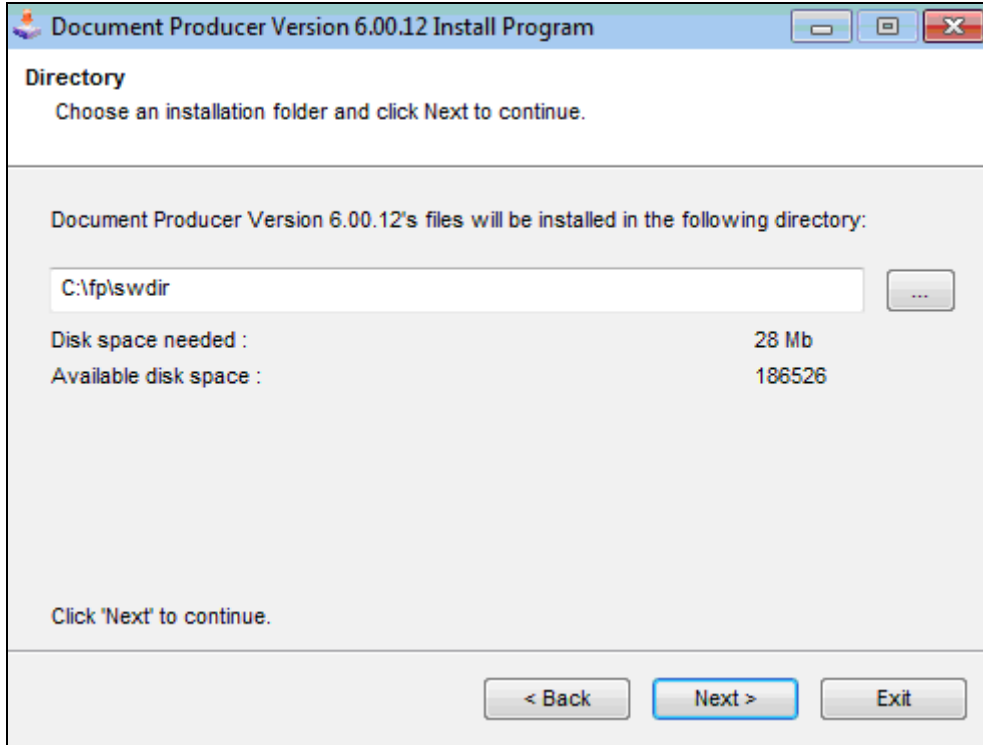

🌐 Select the **Actions** Option.

🌐 Select the **Run anyway** Option.

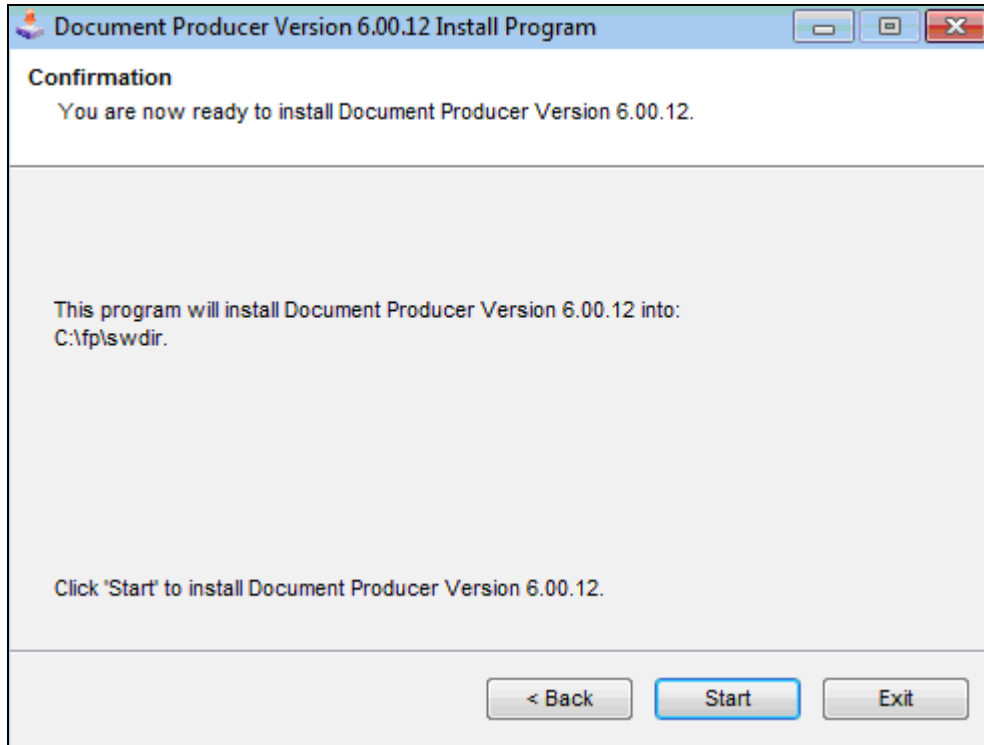🌐 The Travelsoft Document Producer Plus Installation screen will be displayed.
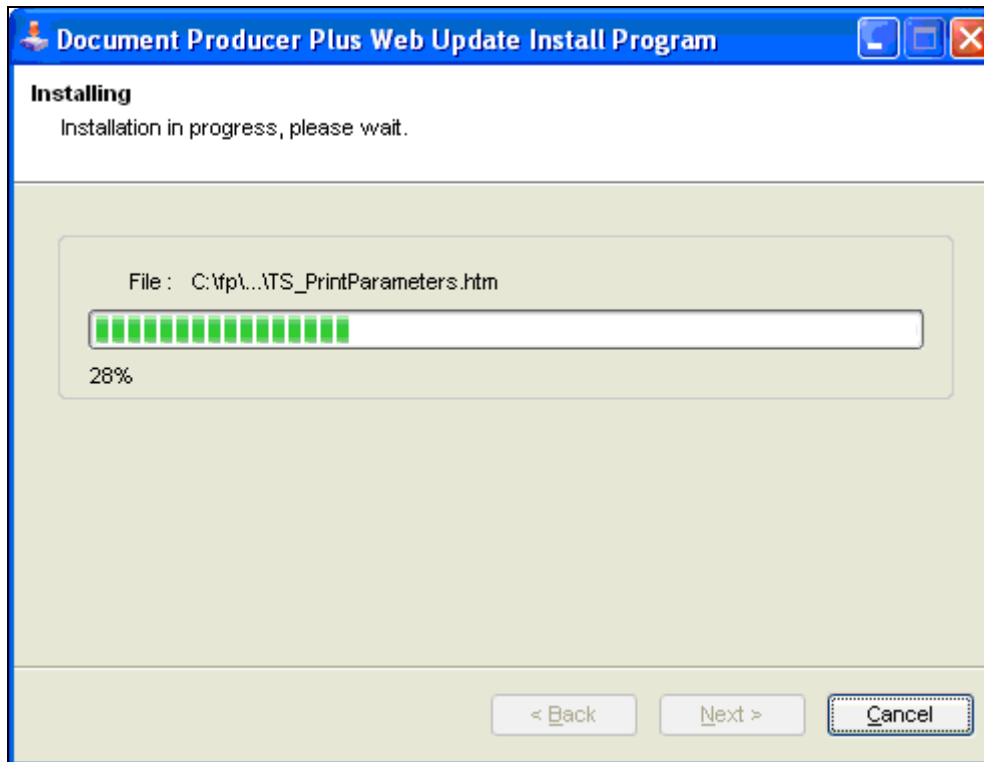

🌐 Select **Next**.

- Select the "**I agree with the above terms and conditions**" option.
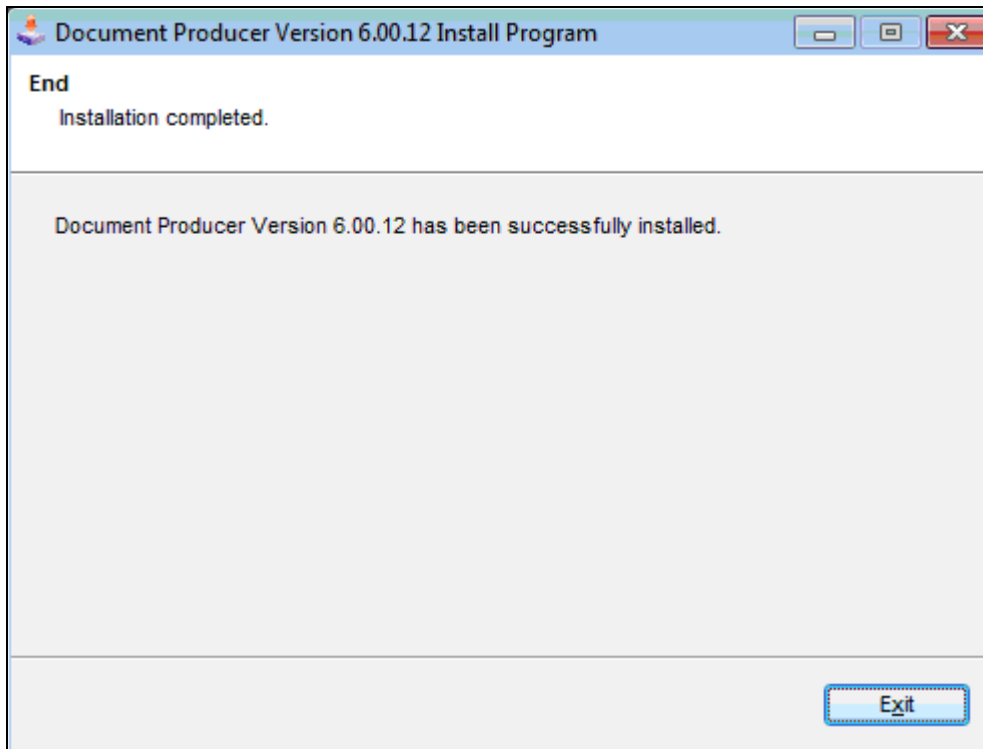
- Select **Next**.

- Select **Next**.

🌐 Select **Start**.

🌐 The software will begin installing.

- Select **Exit** to complete the installation.

- The software installation is now completed.

2. Software Installation Verification

- Open Galileo Desktop

- If a Galileo Desktop Toolbar Error is received when you open Galileo Desktop after the installation, you can download the Galileo Desktop Toolbar Fix for your Galileo Desktop Version from the following URL:
  https://www.travelsoft.co.za/documentation.htm

- Ensure the Document Producer Plus icon is showing on the Galileo Desktop Toolbar:

- Click on this icon to open the Document Producer Plus software. If the software opens without any error messages then the software has been installed correctly.

3. Software Support

- For technical or user support please log a support call on our support site
  https://www.travelsoft.co.za/support